

We're Your Window of Opportunity... ...and The Sky's The Limit!

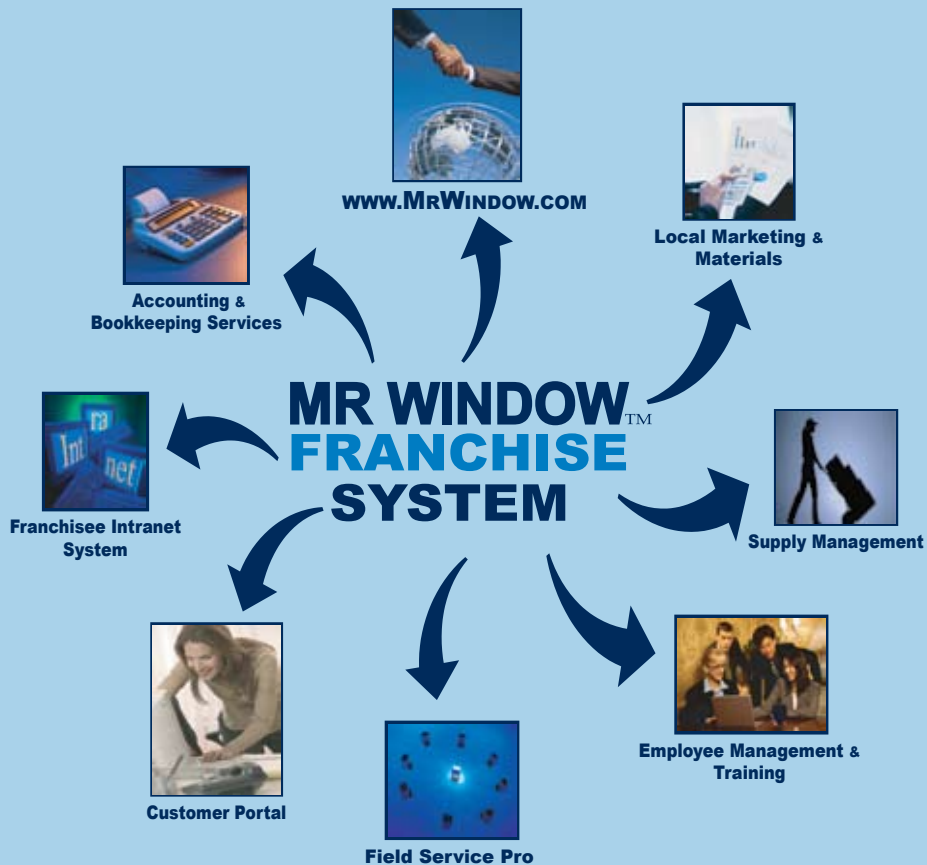
MR WINDOW™ FRANCHISE



America's Window Cleaner™

1-877- MR WINDOW
1-877- 679 - 4636

This Is How It's Done...



Corporate Presence & Lead Generation

www.MrWindow.com

The Mr Window Cleaning website provides a centralized corporate presence for customers, partners, and franchisees. Online advertising and lead source generations provides a national presence that all franchisees can benefit from.

1-877-MRWINDOW

Mr Window Cleaning provides a toll-free centralized call center for receiving customer calls, service requests and other communications which is designed as a Virtual Receptionist to help increase your administrative efficiencies and customer satisfaction. Customers can simply call into our national call center and schedule service with one of our knowledgeable call center representatives rather than leaving messages on answering machines and voicemails when you are not available.

Franchisee Intranet System

Easy to Use

The Mr Window Cleaning franchisee intranet is simple and easy to use. All resources to run a successful franchise are located in one convenient web program. The program is designed to be user friendly.

Online Manuals

Up to date information regarding Mr Window Cleaning can be obtained 24 hours a day via the Franchisee Intranet System. All manuals and operating procedures will be posted in a convenient location. All modifications and changes to corporate policies or procedures will be maintained in the same place to help make running a successful franchise as easy as possible.

Resource Library

Technical documentation, instructional guides, references and other helpful material will be provided through a convenient resource library tool.

Discussion Forums

Questions, concerns, and communications with other franchisees can be facilitated through simple forums designed to improve the communications in the franchisee network. Helpful tips, questions and other matters are available through one of the many forums maintained in the Franchisee Intranet System.

Internal Mail

Communicate directly with Mr Window Corporate Headquarters and other franchisees with an easy to use Internal Mail System.

Help Desk Support

Mr Window Corporate is dedicated to providing support for franchisees by providing help desk and franchisee support. Any problems with the Franchisee Intranet system will be handled by a help desk support team that understands the system and knows the issues that franchisees have.

Supply Management

Branded Mr Window Cleaning Products

Mr Window Cleaning products have been carefully selected based upon experience and years of testing. Our current line of products includes the "Mr Window Cleaning Soap" which is a proprietary product. Our other cleaning products are the "Mr Window Spray-n-Shine", "Mr Awning Cleaner", "Mr Awning Wax" and "Grease-B-Gone" concrete cleaner.

Mr Window Cleaning Online Stores

Through several Mr Window Cleaning partners you can purchase Mr Window Gear & Equipment, Mr Window Wear & Apparel, as well as pre-designed marketing material for your business, all done online through our online stores with special discounted pricing. Select from a wide array of products and supplies that can be selected based upon the franchise requirements and your needs.

Employee Management and Training

Employee Management

Our employee application process is top of the line where potential employees call our Job Hotline and apply over the phone or Online in either English or Spanish. Upon completion of their application and if they pass the pre-qualification process they then proceed to schedule their own interview based on your availability that you have pre-determined. This makes managing the recruitment process less time consuming so you can be more productive with documented steps and processes.

Employee Training Manuals and Videos

The Mr Window Intranet is your resource for employee forms, documents, training manuals and other documents regarding employees. An online Article Library is a great way for you to learn more on how to manage your employees. An online Training Center is a great way for your employees to learn how to follow customer service standards, provide services and learn about our professional cleaning techniques as well as important safety tips. They can watch our online Video Library and take Tests through a tutorial platform which will help you to train your staff efficiently so that the end results are that they are following the Mr Window Systems and producing great results for you.

Customer Portal System

Customer Driven Service Requests

Through the Customer Portal System customers can request services through a simple online Quick Quote System. Customers can then request specific service dates and add notes on upcoming job work orders.

Access to Job Details

Through the Customer Portal System customers can manage and update their contact information, view historical information regarding jobs performed including past due invoices and even view payments that have been made.